

Please help us better serve you

211 HelpLine <patrice.schroeder+211pbtc.org@ccsend.com>

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To:Updates <updates@gladesinitiative.org>

211 Palm Beach and Treasure Coast Wants to Hear From You!

Last year, 211 Palm Beach and Treasure Coast responded to nearly 127,000 requests for help from people of all ages throughout our five county service area which included Indian River, Martin, Okeechobee, Palm Beach, and St. Lucie counties. Our staff and volunteers provided a caring ear, encouraging words and lifesaving assistance for thousands of people experiencing emotional crises. 211's staff also provided close to 131,000 referrals to programs and services like yours- for people in need reaching out to us for assistance. In addition, our Online Resource Directory served as a round-the-clock source of information for people self-searching for community resources and services.

Through our programs, we provided reassuring daily phone calls to hundreds of homebound seniors every day, support for adult family caregivers, screened thousands of children for developmental delays, and helped hundreds of families with special needs children navigate the often confusing system of care. Veterans, First Responders and their families also received crisis support and resources through our additional support lines.

211 is always here to help, and we want to ensure we're providing the best possible service. Please take a moment to complete the survey below - your feedback is important to us!

[CLICK HERE](#)

to take this short, two minute survey

If you have any questions, please contact
Kaley Newby, 211's Organizational Standards Officer at
kaley.newby@211pbtc.org