



COVID-19 Community Update

PALM BEACH COUNTY ORDERS & ANNOUNCEMENTS
TESTING SITES
FOOD DISTRIBUTION

MENTAL HEALTH SUPPORT
CAMPS, SCHOOLS, & EDUCATION
NONPROFIT RESOURCES

Friday, January 22, 2021

Dear Community Partners,

In this newsletter you will find the most current information on local coronavirus response in Palm Beach County and community resources. To share updates with other Nonprofits First followers in this bi-weekly email, please click "reply" and provide the details. It is our priority to share helpful and timely resources to keep you safe and informed during this time.

SHARE YOUR STORY

NonprofitsFirstCares.org

Nonprofits First Cares Website

NonprofitsFirstCares.org is available at no cost to nonprofits and prospective volunteers and donors - thanks to Children's Services Council of Palm Beach County, Great Charity Challenge, and Cincinnati-based Inspiring Service.

Through a unique profile, you can highlight the innovative ways your nonprofit has adjusted programming to serve our community, describe the financial effects of event cancellations and decreased volunteer hours, make an appeal for immediate needs, announce volunteer opportunities, and connect potential donors to your website.

You can provide as much or as little information as you wish, but the richer the data and the story, the better for your organization and our community. Through sharing this information in a central site at NonprofitsFirstCares.org, we hope to inspire donors and volunteers to step up and make a difference.

To create or update your organization's profile, click [here](#) and follow the instructions linked [here](#) to register with your nonprofit, or watch the step-by-step video [here](#)



How to Get Vaccinated?

Governor DeSantis has signed [Executive Order 20-315](#) which outlines that providers can only administer the COVID-19 vaccine to the following groups:

- Long-term care facility residents and staff.
- Persons 65 years of age and older.
- Health care personnel with direct patient contact.
- Persons deemed to be extremely vulnerable to COVID-19 by hospital providers.

Due to the large current waitlist, the chd50feedback@flhealth.gov email address has been deactivated. After the current requests for vaccine appointments have been fulfilled, future appointments will be made available directly through vaccination sites. The County will provide details for these registrations systems at a later date.

Governor DeSantis announced on Tuesday that 67 Publix locations in Palm Beach County will become vaccination sites. To schedule an appointment at a Publix location, visit www.publix.com/covidvaccine. At the time of this newsletter, the Publix site notes that all available appointments have been claimed in Palm Beach and surrounding counties. The site recommends that residents check back on Wednesday, January 27 after 6:00 am EST.

Seniors who do not have internet or email can call 211 for assistance with the Health Care District's waitlist.

More information about vaccination from the State of Florida can be found [here](#). More information about vaccination from Palm Beach County can be found [here](#), [here](#) and [here](#).



FACIAL COVERINGS

FAQs about Emergency Order 2020-08 answered [here](#)

EMERGENCY ORDER NUMBER 31 ISSUED EXTENDING FACIAL COVERINGS

Considering the most current data on COVID-19 spread in Palm Beach County, Southeast Florida, and the entire State of Florida, the CDC recommendations on wearing of facial coverings, and the safe re-opening of additional businesses and public schools, the County Administrator has determined that it is necessary to extend Emergency Order Number 2020-012 until January 20.

Masks and Face Coverings FAQs

Click [here](#) to view Palm Beach County Emergency Orders, including updates on the State of Emergency.

For up-to-date re-openings go to PBCGOV.com [here](#).

Click [here](#) to see all of Governor DeSantis' Executive Orders.



Photo: Pathways to Prosperity in partnership with Genesis Community Health

Information on Testing

PALM BEACH COUNTY'S INTERACTIVE TESTING MAP

[This map](#) will help residents find the closest private or community based testing location for them. Several of the sites are government supported and have free testing with a variety of restrictions and processes. Many others are private labs, urgent care facilities or pharmacies that will bill your insurance.

Click [here](#) for a spreadsheet of testing locations.

HEALTH CARE DISTRICT OF PALM BEACH COUNTY'S TESTING

Click [here](#) for updates on Health Care District COVID-19 Testing Sites
Residents are encouraged to call the Health Care District's Testing Hotline, 561-642-1000, to schedule appointments at all of its testing sites. Testing is open to individuals of any age who do not need to be symptomatic.

UP-TO-DATE DEPARTMENT OF HEALTH COVID-19 DASHBOARD

To find the latest information about your specific zip code and other COVID-19 data, check out the Florida Department of Health [COVID-19 Dashboard](#). Also find more health/COVID-19 information in [multiple languages here](#).

For complete complete details on business opening requirements, please visit: <http://discover.pbcgov.org/coronavirus/Pages/open.aspx>

HOMEBOUND RESIDENT TESTING

Residents eligible include homebound elderly or individuals with disabilities who are experiencing symptoms of COVID-19 and cannot leave their homes to access one of the drive-up or walk-up test collection sites. Residents who believe they are eligible for the in-home testing option should call 561-712-6400 for a pre-qualifying assessment. The testing line is open from 8:00 a.m. to 5:00 p.m. Monday through Friday.



Photo: CROS Ministries

Help Finding Food

United Way of Palm Beach County Food Finder Map

The [Palm Beach County Food Finder](#) was created in response to COVID-19 in order to connect individuals seeking food resources to sites near them in a quick and accessible way. United Way of Palm Beach County will update this resource weekly. If you would like to include your organization's resources on the map, please fill out this [Food Finder Interest Form](#). The map features different types of food resources, including:

- *Meals for Children 18 and Under*
- *Food Pantries:* These sites offer groceries such as canned goods, produce, and protein products.
- *Soup Kitchens:* These sites offer hot meals for individuals to take with them.
- *Family Take Out Meals:* These sites offer drive through hot meals for everyone in the car.
- *Affordable Produce:* These sites offer affordable produce boxes.

Palm Beach County Interactive Map

Palm Beach County has also made an interactive map available [here](#).

SNAP Benefits available at 6 locations

Supplement Nutrition Assistance Program (SNAP) benefit sign-up is available by appointment at six PBC Library locations. Please see the updated schedule below or online [here](#).

Mondays and Tuesdays, 10 a.m. to 4 p.m.

Hagen Ranch Road Branch, 14350 Hagen Ranch Road, Delray Beach, FL 33446

Contact: James Vil, 561-517-7533

(English and Creole)

Mondays, 10 a.m. to 4 p.m.

Jupiter Branch, 705 Military Trail, Jupiter, FL 33458

Contact: Mario Mendez, 561-345-5085

(English, Spanish, and Q'anjob'al)

Tuesdays, 10 a.m. to 4 p.m.

Main Library, 3650 Summit Blvd., West Palm Beach, FL 33406

Contact: Riquet Lucien, 561-316-0895

(English and Creole)

Wednesdays, 10 a.m. to 4 p.m.

Glades Road Branch, 20701 95th Ave. South, Boca Raton, FL 33434

Contact: Mario Mendez, 561-345-5085

(English, Spanish, and Q'anjob'al)

Thursdays, 10 a.m. to 4 p.m.

Royal Palm Beach Branch, 500 Civic Center Way, Royal Palm Beach, FL 33411

Contact: Riquet Lucien, 561-316-0895

(English and Creole)

Fridays, 10 a.m. to 4 p.m.

Lantana Road Branch, 4020 Lantana Road, Lake Worth, FL 33462

Contact: Mario Mendez, 561-345-5085

(English, Spanish, and Q'anjob'al)

Clients must make an appointment by calling the numbers above. Walk-ins are not accepted at this time.

Individuals and families applying for SNAP can also email the Palm Beach County Food Bank at Benefits@pbcfoodbank.org or call 561-670-2518, extension 312 to schedule appointments or ask questions.

Delray Beach Food Assistance

Food assistance programs located specifically in Delray Beach can be found by [clicking here](#).

Feeding South Florida

"Drive-thru" style grocery pick up in Palm Beach, Broward, and Miami-Dade Counties. For the .pdf of the complete list, click [here](#)

Healthy Mothers Healthy Babies

The Basics for Babies Program offers formula, baby food, and diapers for children ages birth-3 to families in Palm Beach County. For more information, call (561) 623-2800 or email: pantry@hmbpbc.org

Hospitality Helping Hands

Hospitality Helping Hands distributes groceries, pet food, and diapers on Saturdays at the Port of Palm Beach in Riviera Beach. More info available on their Facebook page [here](#) and at www.hospitalityhelpinghands.org.

Meals on Wheels of the Palm Beaches

Due to COVID-19 Meals on Wheels has temporarily adjusted operations to ensure the continued health and safety of the vulnerable senior population they serve, as well volunteers many of whom are over 60 themselves. They have shifted from daily deliveries to once a week delivery of a multi-pack of frozen dinner meals along with three breakfast meals.

In addition, they have opened temporary meal service eligibility to seniors who are normally mobile and able to shop for themselves but who, due to COVID-19, are not shopping in public to minimize their exposure. Seniors receive weekly delivery of the multi-pack of meals delivered at no cost which is made possible by special grant funding.

To inquire about eligibility and setup service please call (561) 802-6979 extension 6.

Palm Beach County Food Bank

The Palm Beach County Food Bank supports close to 200 partner agencies that provide food to our neighbors in need. Partner agencies are food pantries, soup kitchens, residential facilities, and other social services organizations that are located throughout Palm Beach County. <https://www.pbcfoodbank.org/find-food> or dial 211.

School District Locations

Free food distribution is available at 133 schools. For more information on locations and dates/times, click [here](#).



Rent and Utilities Assistance

The CARES portal is open for returning rental clients to reapply. Click [here](#) for access to the portal, Frequently Asked Questions, and other resources.

Only applications approved prior to December 30, 2020 will be considered. Clients can reapply for Rent Services if they have not received maximum benefit of \$10,000.

Any new applicants seeking rent or utility assistance must contact the nonprofit partners listed below:

- Adopt a Family: 561-253-1361 (Must have minor children in HH)
- Catholic Charities: 561-345-2000 (main number)
- Farmworker Coordinating Council: Farmworker/migrant assistance
 - WPB/LW 561-533-7227
 - Western Communities 561-992-0603
- The Lords Place: 561-494-0125 (main number)
- Salvation Army: 561-686-3530 (main number)
- Vita Nova: Ages 18-24 561-689-0035 (main number)

Please note: You must be 50% Below Area Median Income to be eligible for the services.

Applications for utility assistance will reopen early February 2021. If you have already submitted a rent and/or utility application, please note that your application is still in review and you will be able to resubmit documents as needed.

Nonprofit Info

PPP Loan Forgiveness Application Forms

There are now three different forgiveness application forms for Paycheck Protection Program (PPP) loans, each with its own set of instructions. Nonprofit organizations are advised to look at the criteria for each to ensure they use the form best applicable to their circumstances. Information and links provided by America's SBDC can be found [here](#). A fact sheet by the Small Business Administration is available [here](#).

New Paycheck Protection Program (PPP) Funding

The “Economic Aid to Hard-Hit Small Businesses, Nonprofits and Venues Act” (“Economic Aid Act”) signed in late December reopens the PPP for initial and second-draw loans. The SBA has begun accepting PPP loan applications through community financial institutions, and first and second-draw loans opened to all participating lenders on January 19th. The application period for PPP Round 2 loans will end on March 31, 2021.

A link the US Treasury page can be found [here](#) and Small Business Administration resources are available [here](#).



Foundation Center (Candid) Provides Free Online Access

Remote access to the Foundation Center is being offered for free by Candid during the COVID-19 public health response. For temporary access to a free public account to search Foundation Directory Online (Essential level) or Grants to Individuals Online, please click [here](#).



Healthy Return to the Workplace FAQs

CLARIFICATION ON FFCRA LEAVE

The U.S. Department of Labor recently clarified that employers must grant FFCRA leave to employees who need individual full-day increments (rather than a continuous block) to care for their children whose schools are operating on an alternate day (or other hybrid-attendance) schedule. More information is available [here](#)

OSHA

OSHA is asking employers to investigate and record cases of COVID-19 that their employees acquired at work. In addition, OSHA has modified some of their language around cloth face coverings, stressing the importance of the employer duty to maintain a safe and healthy workplace. More information is in the FAQs document [here](#).

Included on the resource page are additional best practice guides for re-opening places of businesses including Childcare Center-specific guides.

Visit the [COVID-19 resources page](#) and click *Healthy Return to the Workplace Resources* to access all the tools and download the templates.

Preventing the Spread of COVID-19 in Palm Beach County While Maintaining Access to Health and Human Services Webinars and Information

Please fill out this [form](#) to sign up and receive information regarding the regular webinars on Preventing the Spread of COVID-19 While Maintaining Access to Health and Human Services in Palm Beach County. State and local demographic data related to COVID-19 testing and infection rates and updates from community partners are shared weekly. Stay informed!

Past webinars have been recorded and may be accessed on the county website [here](#).

Community Guides

211 Website

Check out 211's website for updated information with geographic links and "quicklinks" for services in your community. <https://211palmbeach.org/coronavirus>

City of West Palm Beach

The West Palm Beach COVID-19 Response Unit publishes a digital community guide for the City of West Palm Beach. [Download it here.](#)

Florida Nonprofit Alliance Offers Families First Coronavirus Act Info

Florida Nonprofit Alliance in partnership with National Council of Nonprofits hosted a webinar on New Law on COVID-19, Paid Leave, and Back to School: What Nonprofits Employers Need to Know to Comply. A recording of the webinar can be found [here](#) and the full slide deck from the Department of Labor, Wage and Hour Division can be found [here](#).

Statewide guidelines and resources related to COVID-19 may be accessed here: <https://flnonprofits.org/page/COVID19Resources>



Counseling and Mental Health Support

211 Palm Beach and Treasure Coast

211 HelpLine is your Local Community HelpLine & Crisis Hotline. 211's highly trained staff are accredited by the National Suicide Prevention Lifeline. 211 provides crisis intervention, crisis support, assessment, and information and referrals to your local community resources and services. During times of crisis or for everyday needs, 211 is

available 24/7 and is free, confidential and for people of all ages. Staff are available even if you are feeling overwhelmed and just want to talk.

Dial 2-1-1 or Text your zip code to 898211. Online Chat is available 10am-8pm daily at www.211palmbeach.org

211 staff also are the regional responders for the National Suicide Prevention Lifeline: 1-800-273-TALK (8255) and the Disaster Distress Helpline at 1-800-985-5990.

Alpert Jewish Family Service

Alpert Jewish Family Services is offering Free Virtual Support for the Community during the COVID-19 pandemic, including: Coping with our New Reality; Family Survivors of Suicide; Jewish Family Addiction Support Group; Women in High Conflict Relationships and more. Additional information including dates and times is available by clicking [here](#).

Catholic Charities Mental Health Counseling

Catholic Charities Counseling Program encourages anyone experiencing stress, anxiety, and fear due to the COVID-19 pandemic to call our toll free hotline number at 1-844-848-6777. They are offering video sessions in lieu of face-to-face meetings with their highly trained therapists. Fees may apply to follow up video sessions (not the initial call), depending on an income-based sliding fee scale. Staff and counselors are bilingual - Spanish/English.

Telehealth Services for Children and Teens

Center for Child Counseling (CfCC) is providing counseling and support for children, teens, and families impacted by everyday challenges including those experiencing emotional or behavioral challenges related to the stress of COVID-19. Contact CfCC at 561-244-9499 ext. 2 for a free phone consultation. More information such as free, online parenting workshops may be found [here](#).

Center for Family Services

CFS is a nonprofit social service agency whose mission is to strengthen individuals and families through behavioral health services. Since 1961, CFS has been serving children, adults, and families in Palm Beach County through various affordable services, including counseling, recovery, treatment for abuse, training for parents, etc. Insurance is accepted, and there is a sliding fee for those without insurance. Please contact CFS at 561-616-1222 or go to the website www.ctrfam.org for more information.

Children's Home Society of Florida offers Free 24/7 Counseling

Right now, life is hard. Overwhelming. Exhausting. Lonely - even if you have houseful of kids. But you are not alone - and you don't have to go through this alone. Day or night,

you have a listening ear and compassionate guidance with a caring counselor through [Children's Home Society of Florida's Family Support Warm Line](#). It's completely free. Completely confidential. And available around the clock, 24/7.

Call or text 1-888-733-6303, or visit www.chsfl.org/support.

Faulk Center for Counseling Serving Clients through Telehealth

During COVID-19, the Faulk Center continues to serve our community with free and low-cost mental health services, including individual, couples, and family counseling, group counseling for children, teens, and adult, and support groups. Call 561-483-5300 between 9 am - 5 pm to schedule a telehealth intake appointment. New clients welcome.

Highridge Family Center Provides Free Intensive Outpatient Program and Supervised Distance Learning for Palm Beach County Youth

Beginning August 31, Palm Beach County Youth Services Department's Highridge Family Center is offering an ongoing five-days-per-week Intensive Outpatient Program (IOP) for youth ages 11-16, who are experiencing mental health or behavioral concerns and need more intensive supervision than at-home distance learning may provide.

In addition to licensed clinicians providing therapeutic services, Highridge staff offers structured and supervised distance learning, recreational and creative activities throughout the day. The program is free of charge for Palm Beach County residents. Family therapy and group therapy are required components of the program.

Daily programming is from 7:15 am to 6:30 pm Monday-Thursday and 7:15 am to 1 pm on Fridays. Families are responsible for daily transportation.

The IOP includes the following schedule of activities:

- Breakfast (provided)
- Distance learning with Palm Beach County Public Schools
- Lunch (provided)
- Therapeutic group
- Outdoor structured activity
- Community group or group activity and homework
- Dinner (provided)
- Pick-up

Highridge Family Center follows CDC guidelines for social distancing, handwashing and face coverings (provided). Changes have been made to restroom and meal service

procedures to decrease any transfer of germs. The center is located at 4200 N. Australian Avenue, West Palm Beach. For more information or to apply for services, please call 561-625-2540.

PBC Youth Services Provides Free Mental Health Services to Glades Residents

Mental health services provided by Palm Beach County Youth Services Department's Youth and Family Counseling (YFC) program are available at no charge for Palm Beach County residents in the Glades area with youth ages 0-22.

YFC's community-focused services include assessments, family and individual therapy, parent education, school-based behavioral health services, and the "Real Talk" teen support group. YFC licensed clinical social workers, licensed mental health counselors, and masters-level therapists can help families by addressing the following areas:

- bullying
- self-esteem
- family violence
- isolation
- school and behavioral concerns
- emotion regulation
- grief
- loneliness
- parent-child relationships
- adjustment/anxiety to virtual school
- communication and social skills

Office hours are Monday through Thursday, 7:30 am -6 pm Telemental health services are offered in English, Spanish, French and Creole via Zoom Video. To schedule an appointment, please email YSD-YFC-WestAppt@pbcgov.org or call the YFC West County Office (Belle Glade) at 561-922-1233.

For a full list of telemental health services provide by Palm Beach County Youth Services Department's Residential Treatment and Family Counseling (RTFC) Division, please visit their [website](#).

PBC YOUTH SERVICES DEPARTMENT TO RESUME FREE IN-PERSON MENTAL HEALTH SERVICES

In accordance with Palm Beach County entering Phase 2, Step 1 reopening, mental health services provided by the Palm Beach County Youth Services Department's Residential Treatment and Family Counseling (RTFC) Division resumed in-person services beginning September 21. Palm Beach County Youth Services continues to

adhere to the CDC guidelines. Telehealth services will continued to be offered, based on client preference.

The RTFC Division provides Palm Beach County residents free family and individual therapy, parent training services, a certified trauma-informed care treatment program, weekly remote trainings on a variety of mental health topics, community based services including assessments, school-based behavioral health services and a court diversion program providing case management, case planning, referral advocacy and mediation.

Licensed therapists, social workers and psychologists can help by addressing the following areas:

- adjustment to virtual/in-person schooling
- anxiety, grief, depression
- traumatic stress responses
- parent-child relationships
- school and behavioral concerns
- self-esteem, bullying
- isolation, loneliness
- communication and social skills
- emotion regulation
- family violence

Office hours are Monday through Thursday, 7:30 a.m. - 7 p.m. with locations in West Palm Beach, Palm Beach Gardens, Delray Beach and Belle Glade. Mental health services are offered in person or virtually, via Zoom Video and available in English, Spanish, French and Creole. Please call 561-625-2540 to schedule an intake appointment.

For a full list of mental health services provided by Palm Beach County Youth Services, please visit our [website](#).



Transportation

Palm Tran Reminders

- Palm Tran passengers will now board and exit through the back doors.
- Palm Tran began collecting fares on all services starting August 16, 2020.
- A mask or facial covering is required to ride Palm Tran.
- The number onboard is limited to no more than 20 passengers on fixed-route buses.
- Starting Sunday, November 15th, Palm Tran Connection only allows reservation bookings 3-days in advance, not 7-days in advance.

Palm Tran COVID-19 related updates can be found [here](#)

The Palm Tran call center (561) 841-4BUS (4287) is operating from 8:00 a.m. to 5:00 p.m. Many trip planning functions may be done through the Palm Tran app and on palmtran.org.

Brightline

Train service is suspended until further notice.

Tri-Rail

Tri-Rail trains are running at 92% of their normal 50 weekday/30 weekend train service. The only trains not included in the schedule are P609, P622, P629, P644 on weekdays, and P664, P669 on weekends. Trains will mostly consist of 3-car sets but the added train options can continue to help with social distancing. Facial coverings will continue to be strictly enforced onboard trains and passengers are repeatedly reminded of safety

measures per CDC guidelines. Hand sanitizer stations have been installed in stations and on trains.

For the most updated information on Tri-Rail service, please call 1-800-TRI-RAIL (874-7245), visit www.tri-rail.com, or follow Tri-Rail's Facebook and Twitter pages.

Jury Duty

Palm Beach Courts resumed jury duty selection in October 2020.

Request forms for supplemental excusal or postponement related to COVID-19 are located [here](#).

Those with questions regarding jury service can call 561-355-2930 or visit the Clerk and Comptroller Jury Duty homepage [here](#).

Individuals with questions related to the coronavirus should call the Florida Department of Health's Coronavirus Call Center at 1-866-779-6121 which is available 24 hours a day, seven days a week or email COVID-19@flhealth.gov. They can also visit <http://pbchd.org> for the latest health information. Visit the Centers for Disease Control and Prevention.

For previously shared COVID-19 related resources please visit the [Nonprofits First website](#) and click on COVID-19 Information, Nonprofits Needs Survey, & Healthy Return to the Workplace Resources in the middle of the page. Please send us information that you would like us to share with our community.



Sincerely,

Jessica Cecere
Chief Executive Officer
