



LOOKING TO START OR GROW
YOUR BUSINESS
PLEASE JOIN US FOR SMALL BUSINESS
TRAINING & COACHING
IT'S FREE! & ONLINE!

FOUR EVENING SESSIONS EVERY OTHER WEDNESDAY
BEGINNING 9/29/21 5:30-8:00 PM



SEPTEMBER 29, 2021

- ✓ Overview and Introduction to the Small Business Training Program
- ✓ Start Smart: What to Know Before You Start
- ✓ Creating a Business Plan Part 1 - Introduction

OCTOBER 6, 2021

- ✓ Creating a Business Plan Part 2 - Market Research and Financial Overview

OCTOBER 20, 2021

- ✓ Managing Your Business in Turbulent Times and Beyond
- ✓ Delivering Exceptional Customer Service

NOVEMBER 3, 2021

- ✓ Seal The Deal: 6 Tips to Convert Contacts to Loyal Customers
- ✓ Overview of Registration and Certification as a Small Business - OEBO presentation

NOVEMBER 17, 2021

- ✓ Wrap up to the Small Business Training Program

TRAINING PROVIDED BY,
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REGISTER NOW

