

Homeowners and Renters in PBC affected by Hurricane Ian May Apply for FEMA Disaster Assistance

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Contact:

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Homeowners and renters in Palm Beach County who were affected by Hurricane Ian may apply for FEMA disaster assistance. There are three ways to apply:

- 1) At the website: DisasterAssistance.gov [disasterassistance.gov] [gcc02.safelinks.protection.outlook.com],
- 2) Download the [FEMA App](https://fema.gov) [fema.gov] [gcc02.safelinks.protection.outlook.com] for mobile devices,
- 3) Call toll-free 800-621-3362. The line is open 7 a.m. to 11 p.m. every day. Help is available in many languages. If you use a relay service, such as video relay (VRS), captioned telephone or other service, give FEMA the number for that service.

Applicants will need to provide the following information:

- A current phone number where you can be contacted
- Your address at the time of the disaster and the address where you are now staying
- Your Social Security number
- A general list of damage and losses
- Banking information if you choose direct deposit
- If insured, the policy number or the agent and/or the company name

If you have homeowners, renters or flood insurance, you should file a claim as soon as possible. FEMA cannot

duplicate benefits for losses covered by insurance. If your policy does not cover all your disaster expenses, you may be eligible for federal assistance. Disaster assistance may include financial help with temporary lodging and home repairs, as well as other disaster-related expenses.

For an accessible video on how to apply for assistance go to, [youtube.com/watch?v=WZGpWI2RCNw](https://www.youtube.com/watch?v=WZGpWI2RCNw) [[youtube.com](https://www.youtube.com)] [gcc02.safelinks.protection.outlook.com].

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Under Florida law, e-mail addresses are public records. If you do not want your e-mail address released in response to a public records request, do not send electronic mail to this entity. Instead, contact this office by phone or in writing.