

How Customer Service Is At Our Core, Plus Domestic Violence Resources Are a Step Away

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Clerk Report - October 2023

Domestic Violence Resources Are a Step Away



Domestic violence is a serious issue and affects people across our community regardless of their age, gender, race or religion. We serve every day as a resource in Palm Beach County to those who want and need our help.

Our office has [tools available](#) to help victims get the service that they need, including free and simplified forms, online how-to resources and filing assistance.

Discover Domestic Violence
Resources

**Royal Palm Beach
Branch Expands**

Services

Our [Royal Palm Beach branch location](#) at 200 Civic Center Way, Suite 400 in Royal Palm Beach has expanded and offers more services than ever. These include:

- Private marriage ceremony room.
- Family case filings including new case creation for divorce and paternity.
- Child support payments and ledger print outs.
- Registry deposits.
- County civil filings including new case creation for evictions and small claims.
- Domestic violence petitions.

What Does Customer Service Mean to Us?



October 2 through 6 is National

Customer Service Week, making it the perfect time for Clerk Abruzzo to highlight how service and access to information are critical foundations for our office.

We sat down with members of our team to ask what customer service means to them in this [series of YouTube videos](#).



Hispanic Heritage Month

National Hispanic Heritage Month goes

through October 15 - what better way to celebrate the histories, cultures and achievements of Hispanic and Latino individuals and communities than with events and activities throughout Palm Beach County.

The Palm Beach County Library System has [a complete schedule of events](#) to attend.

★★★
WHAT'S HAPPENING?

Clerk Abruzzo Meets With Leadership Palm Beach County



Clerk Abruzzo met with the 2023-2024 class of [Leadership Palm Beach County](#) on Wednesday, September 13 as they learned the ins and outs of our

office and about how we manage the County's investments and finances.

Say "I Boo" on Halloween



Was it love at first "bite"? Say "I Boo" on **Tuesday, October 31** and begin your eternity together with [a marriage ceremony at our downtown West Palm Beach courthouse location](#) in the Halloween-themed Spooky Ceremony Room.

Offices Closed for Columbus Day

Our offices will be closed on Monday, October 9 for Columbus Day. You will still be able to access [our online services](#) including payments, record searching, eFiling and eRecording.



In Our Community - We're Here to Help!



Community Resource Fair a Success

A big thank you to everyone who came out to the Community Resource Fair at [Vita Nova Inc.](#) on **Saturday, September 9.**

People from all walks of life were able to get assistance and access resources from organizations such as the [Legal Aid Society of Palm Beach County](#), [Palm Beach County Supervisor of Elections Office](#), [Palm Beach County Library System](#) and the [Florida Justice Center](#).

We're hiring!

**From courtroom clerks
to accountants, and
everything in between.**

Start your career at the

Clerk's office.



Joseph Abruzzo
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