

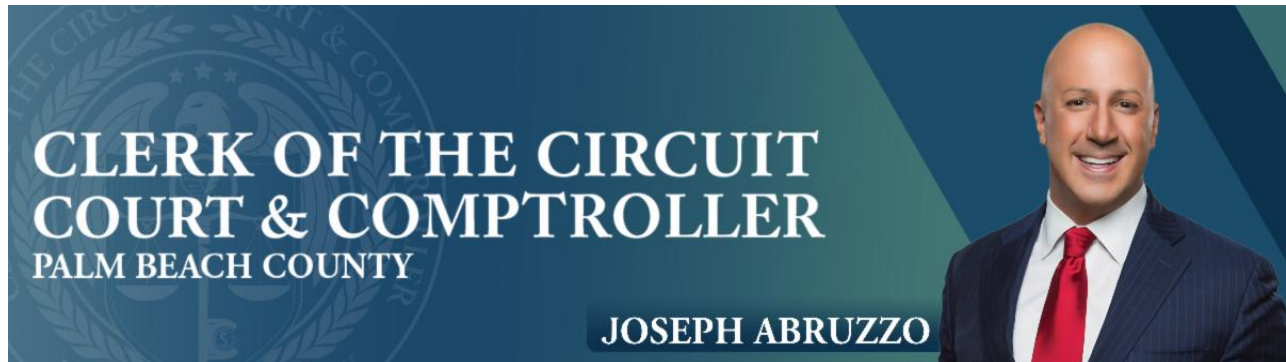
# Clerk Report - Live Customer Service Video Chat, Free Official Records Webinar and more!

Clerk of the Circuit Court & Comptroller, Palm Beach County  
<ccpbc+mypalmbeachclerk.com@ccsend.com>

Wed 12/7/2022 1:38 PM

To: Updates <updates@gladesinitiative.org>

[View as Webpage](#)

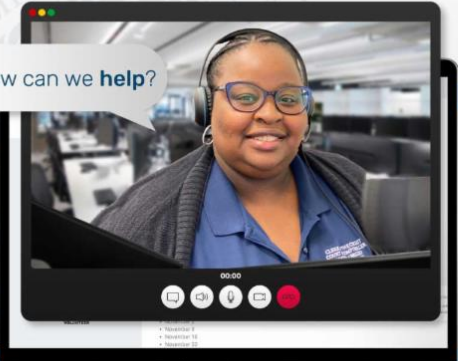


## CLERK REPORT

December 2022

# Live Customer Service Video Chat Available to Answer Your Questions

**TALK TO A CUSTOMER SERVICE AGENT THROUGH VIDEO CHAT**



How can we help?

Have a question but can't come to the courthouse?  
Connect over video chat with one of our customer service agents.

**Customer Service Video Chat agents can answer your questions about:**

- Criminal court cases
- Traffic tickets
- Marriage licenses
- Passports
- Jury duty
- Family court cases

Please note that Florida law prevents our staff from providing legal advice.

Have a question for one of our clerks but can't make it out to our courthouse locations? Try out our weekly [Customer Service Video Chat](#)! Clerks are available **Wednesday, December 7 and 14**, then every Wednesday after January 11, from 11:30 a.m. – 1:30 p.m.

Customer service agents can answer your questions about criminal court cases, family court cases, traffic tickets, marriage licenses, passports and jury duty.

[Learn More About Video Chat](#)

## Free Official Records How-To Webinar Wednesday, December 7



**JOSEPH ABRUZZO**  
CLERK OF THE CIRCUIT COURT & COMPTROLLER  
PALM BEACH COUNTY

### Clerk of the Circuit Court & Comptroller Landmark Official Records Webinar



Learn from members of our operations team about how to use features of the recently implemented Landmark Official Records system.

Discover the different ways of searching for records and how to save them on your computer, order electronic certified copies and print records from the system.

[Sign Up Now](#)

## Clerk Offices Closed for Upcoming Holidays

Our offices will be closed **Monday, December**



**26 and Tuesday, December 27** for the Christmas holiday and **Monday, January 2** for New Year's Day.

Many **online services** we offer are accessible 24/7 including during holidays.

Additionally, [holiday closures](#) for 2023 are available on our website.

## Jennifer Chripczuk Returns as Human Resources Officer

Welcome back to **Jennifer Chripczuk**, who will be returning to the office as our Human Resources Officer.

Between her time here at the Clerk's office, she was the Benefits Officer at the City of West Palm Beach and Employment Services Manager at the City of Boca Raton.

Her experience in HR across Palm Beach County will be a valuable addition to our office.



## Lorraine Hunt Honored with Clerk's Guiding Principles Award



Supervisor Trainee in Court Operations Loraine Hunt was honored by Clerk Joseph Abruzzo with the first Guiding Principles Award.

Loraine went above and beyond by working late through the night to help a couple where the bride-to-be had a terminal illness. She worked with the fiancé and hospital staff to make sure this loving couple were able to get married before the newlywed bride sadly passed away the next day.

Thank you Loraine for being an exceptional member of our Clerk family and for going above and beyond in demonstrating our principles of Honor, Respect and Devotion to Duty.

**Save Time by Ordering Electronic Certified Copies Online**

# SKIP THE LINE TO OUR OFFICE



## Certified Copies Now Available Online



**FAST**



**CONVENIENT**



**SECURE**

We're here to help you save time this holiday season!

Purchase electronic certified copies of court judgments, deeds, liens, marriage licenses, mortgages, notices of commencement and other Palm Beach County Official Records and get them within minutes.

[Learn More About Electronic Certified Copies](#)

## Thank You to Our Team Members Who Earned Best Practices Awards



Thank you to our hard-working team members who received all 12 of the Florida Court Clerks & Comptrollers Best Practices Excellence awards this year.

"The awards are truly indicative of the true impact that the clerks and deputy clerks are having for the constituents and the residents in Palm Beach County," Clerk Joseph Abruzzo shared during a recognition event held in their honor.

**Coming Up Soon**

**Annual Circuit Sound Money Drop  
Returns on December 14**

# Circuit Sound MONEY DROP

Our 25th annual “Money Drop” will take place on Wednesday, December 14, at the Governmental Center in downtown West Palm Beach.

This musical event features a holiday performance by the Clerk of the Circuit Court & Comptroller’s Circuit Sound carolers, with check presentations to five local nonprofits: Children’s Home Society, Friends of Foster Children, Hospice of Palm Beach County, Palm Beach County Food Bank and Speak Up for Kids.

All donations during this year’s “Money Drop” will be given to the Selfless Love Foundation, a nonprofit organization that leverages resources, expertise and proven solutions to improve the child welfare system, creating opportunities for more foster youth to find their forever families and thrive in adulthood.

See [last year's Money Drop performance](#).

## In Our Community



Clerk Abruzzo spoke with the Coalition of Boynton West Residential Associations (COBWRA) about our services on November 16.

Prior to Veterans Day, our Clerk volunteers helped to refresh parts of the 338-acre South Florida National Cemetery in western Lake Worth.

Check out [photos of events, superstar employees and more on our Facebook page](#).

**We're hiring! To learn more about careers with our office, visit [mypalmbeachclerk.com/careers](http://mypalmbeachclerk.com/careers).**

Follow @ClerkPBC



Please be advised that Florida has a broad public records law, and all correspondence may be subject to disclosure. Under Florida public records laws email addresses are public records. If you do not want your email address released in response to a public records request, do not send electronic mail to this entity. Instead, contact this office by phone or in writing.



**JOSEPH ABRUZZO**  
CLERK OF THE CIRCUIT COURT & COMPTROLLER  
PALM BEACH COUNTY

Clerk of the Circuit Court & Comptroller, Palm Beach County | 301 N. Olive Ave, 9th floor, West Palm Beach, FL 33401

[Unsubscribe updates@gladesinitiative.org](mailto:Unsubscribe_updates@gladesinitiative.org)

[Update Profile](#) | [Constant Contact Data Notice](#)

Sent by [ccpbc@mypalmbeachclerk.com](mailto:ccpbc@mypalmbeachclerk.com)