



COVID-19 Community Update

PALM BEACH COUNTY ORDERS & ANNOUNCEMENTS
TESTING SITES
FOOD DISTRIBUTION

MENTAL HEALTH SUPPORT
CAMPS, SCHOOLS, & EDUCATION
NONPROFIT RESOURCES

Friday, April 23, 2021

Dear Community Partners,

In this newsletter you will find the most current information on local coronavirus response in Palm Beach County and community resources. To share updates with other Nonprofits First followers in this bi-weekly email, please click "reply" and provide the details. It is our priority to share helpful and timely resources to keep you safe and informed during this time.

SHARE YOUR STORY

nonprofitsfirstcares.org



Nonprofits First Cares Website

NonprofitsFirstCares.org is **available at no cost** to nonprofits and prospective volunteers and donors - thanks to Children's Services Council of Palm Beach County, Great Charity Challenge, and Cincinnati-based Inspiring Service.

Through a unique profile, you can highlight the innovative ways your nonprofit has adjusted programming to serve our community, describe the financial effects of event cancellations and decreased volunteer hours, make an appeal for immediate needs, announce volunteer opportunities, and connect potential donors to your website.

You can provide as much or as little information as you wish, but the richer the data and the story, the better for your organization and our community. Through sharing this information in a central site at NonprofitsFirstCares.org, we hope to inspire donors and volunteers to step up and make a difference.

To create or update your organization's profile, click [here](#) and follow the instructions linked [here](#) to register with your nonprofit, or watch the step-by-step video [here](#)



How to Get Vaccinated?

Please refer to the flyer linked [here](#) and the information below.
Individuals who do not have internet or email can call 211 for assistance.

***UPDATE* JOHNSON AND JOHNSON VACCINE**

As recommended by the CDC and FDA, distribution of the Johnson & Johnson COVID-19 vaccine is being paused to allow for review of a small number of cases of blood clots experienced by vaccine recipients. The Health Care District of Palm Beach County and local Health Department use of this vaccine is on hold pending further notice from the CDC and FDA. Distribution of the Pfizer and Moderna vaccines is unaffected by this action.

REMINDER: STATE ELIGIBILITY

As of Monday, April 5th, all Floridians are eligible to receive any COVID-19 vaccine as prescribed by the Food and Drug Administration - ages 18 and over for Moderna vaccine, and 16 and over for Pfizer vaccine.

***UPDATE* HEALTH CARE DISTRICT ANNOUNCEMENTS**

The Health Care District of Palm Beach County is operating three large-scale, appointment-only, walk-in vaccination sites at the South County Civic Center (west of Delray Beach), the Burns Road Community Center, in Palm Beach Gardens, and the South Florida Fairgrounds in suburban West Palm Beach. These sites are supported by Palm Beach County Fire Rescue, the City of Palm Beach Gardens, Palm Beach Gardens Fire Rescue, United Way volunteers, Palm Beach County leadership and the Florida Department of Health for Palm Beach County.

The Health Care District encourages all eligible individuals to schedule their first-dose appointments for the Pfizer vaccine online at the Health Care District's website at vaccine.hcdpbc.org. Appointments are available through Thursday, May 6, 2021. A parent or guardian must be present at the appointment of those who are 16 or 17 years old.

For those with no internet access, the Health Care District's helpline at 561-804-4115 is available to assist in English, Spanish and Creole.

***UPDATE* VACCINES FOR HOMEBOUND SENIORS - Phone number now available**

The Florida Division of Emergency Management (FDEM) is providing vaccine appointments for homebound seniors. The state encourages homebound individuals to sign up to receive a COVID-19 vaccine at their home by filling out the survey available [here](#), emailing HomeboundVaccine@em.myflorida.com, or calling **866-779-6121**. Someone from the Florida Division of Emergency Management will contact you within 72 hours to collect more information and schedule your appointment. To date,

more than 7,000 vaccines have been administered through the statewide homebound vaccination program.

***UPDATE* CITY OF WEST PALM BEACH OPENS VACCINATION SITE**

Follow the [City of West Palm Beach on social media](#) for information about pop-up vaccination sites.

The City of West Palm Beach has established a mass vaccination site at the Mary V. McDonald Wilson Center at Gaines Park, located at 1501 N. Australian Avenue in West Palm Beach. To make an appointment with the City of West Palm Beach, visit the ProtectWPB website at www.ProtectWPB.com or call (561) 200-3687 (TTY: 800-955-8771).

INFORMATION ON VACCINES PROVIDED BY WEST PALM BEACH VA

At this time, the West Palm Beach VA Medical Center is offering COVID-19 vaccines first to these 2 groups when the Veteran is eligible based on VA and CDC risk criteria:

- Veterans who are enrolled in VA health care or currently receive care at VA, and
- Designated primary and secondary family caregivers who are enrolled in our Program of Comprehensive Assistance for Family Caregivers (PCAFC) and come with the Veteran to get a vaccine

These groups are now also eligible for a COVID-19 vaccine as supply allows:

- All Veterans
- Spouses and surviving spouses of Veterans
- Caregivers of Veterans. For COVID-19 vaccine eligibility, we define a caregiver as a family member or friend who provides care to a Veteran. Caregivers may help a Veteran with personal needs like feeding, bathing, or dressing. They may also help a Veteran with tasks like shopping or transportation.
- Recipients of Civilian Health and Medical Program of the Department of Veterans Affairs (CHAMPVA) benefits

For more information, visit [the VA website here](#).

RETAIL PHARMACY VACCINATION SITES

Publix Pharmacy [Vaccine Information Page](#)

CVS Pharmacy [Vaccine Information Page](#)

Winn Dixie [Vaccine Information Page](#)

Wal-Mart [Vaccine Information Page](#)

Walgreens [Vaccination Information Page](#)

A vaccine location search function is available on the state's Department of Health [here](#) and at a site maintained by epidemiologists at Boston's Children's Hospital [here](#).

More information about vaccination from the State of Florida can be found [here](#).
More information about vaccination from Palm Beach County can be found [here](#), [here](#) and [here](#).

Individuals with questions related to the coronavirus should call the Florida Department of Health's Coronavirus Call Center at 1-866-779-6121 which is available 24 hours a day, seven days a week or email COVID-19@flhealth.gov.



FACIAL COVERINGS

FAQs about Emergency Order 2020-08 answered [here](#)

***UPDATE* [EMERGENCY ORDER NO. 2021-004](#) ISSUED EXTENDING FACIAL COVERINGS REQUIREMENT**

Considering the most current data on COVID-19 spread in Palm Beach County, Southeast Florida, and the entire State of Florida, the CDC recommendations on wearing of facial coverings, and the safe re-opening of additional businesses and public schools, the County Administrator has determined that it is necessary to extend Emergency Order Number 2020-012 until May 18, 2021.

[Masks and Face Coverings FAQs](#)

Click [here](#) to view Palm Beach County Emergency Orders, including updates on the State of Emergency.

For up-to-date re-openings go to PBCGOV.com [here](#).



***UPDATE* EMERGENCY RENT AND UTILITIES ASSISTANCE PORTAL CLOSED**

Due to the high volume of applications, the Palm Beach County Community Services Department's online portal for Emergency Rental Assistance, Relocation Assistance, and Utility Assistance is currently closed. **The portal will reopen on May 3, 2021 at 8:00 am.** Click [here](#) for more information.

COVID-19 FUNERAL ASSISTANCE THROUGH FEMA

Under the Coronavirus Response and Relief Supplemental Appropriations Act of 2021 and the American Rescue Plan Act of 2021, FEMA will provide financial assistance for COVID-19-related funeral expenses incurred after January 20, 2020.

To be eligible for funeral assistance, you must meet these conditions:

- The death must have occurred in the United States, including the U.S. territories, and the District of Columbia.
- The death certificate must indicate the death was attributed to COVID-19.
- The applicant must be a U.S. citizen, non-citizen national, or qualified alien who incurred funeral expenses after January 20, 2020.
- There is no requirement for the deceased person to have been a U.S. citizen, non-citizen national, or qualified alien.

In April, FEMA will [begin accepting applications](#). If you had COVID-19 funeral expenses, FEMA encourages you to keep and gather documentation. Types of information should include:

- An official death certificate that attributes the death directly or indirectly to COVID-19 and shows that the death occurred in the United States, including the U.S. territories, and the District of Columbia.

- Funeral expenses documents (receipts, funeral home contract, etc.) that includes the applicant's name, the deceased person's name, the amount of funeral expenses, and the dates the funeral expenses happened.
- Proof of funds received from other sources specifically for use toward funeral costs. FEMA is not able to duplicate benefits received from burial or funeral insurance, financial assistance received from voluntary agencies, government agencies, or other sources.

Information in several languages is available on the [FEMA website](#).



Photo: Pathways to Prosperity in partnership with Genesis Community Health

Information on Testing

PALM BEACH COUNTY'S INTERACTIVE TESTING MAP

[This map](#) will help residents find the closest private or community based testing location for them. Several of the sites are government supported and have free testing with a variety of restrictions and processes. Many others are private labs, urgent care facilities or pharmacies that will bill your insurance.

Click [here](#) for a spreadsheet of testing locations.

HEALTH CARE DISTRICT OF PALM BEACH COUNTY'S TESTING

Click [here](#) for updates on Health Care District COVID-19 Testing Sites

Residents are encouraged to call the Health Care District's Testing Hotline, 561-642-1000, to schedule appointments at all of its testing sites. Testing is open to individuals of any age who do not need to be symptomatic.

UP-TO-DATE DEPARTMENT OF HEALTH COVID-19 DASHBOARD

To find the latest information about your specific zip code and other COVID-19 data, check out the Florida Department of Health [COVID-19 Dashboard](#). Also find more health/COVID-19 information in [multiple languages here](#).

For complete complete details on business opening requirements, visit: <http://discover.pbcgov.org/coronavirus/Pages/open.aspx>

HOMEBOUND RESIDENT TESTING

Residents eligible include homebound elderly or individuals with disabilities who are experiencing symptoms of COVID-19 and cannot leave their homes to access one of the drive-up or walk-up test collection sites. Residents who believe they are eligible for the in-home testing option should call 561-712-6400 for a pre-qualifying assessment. The testing line is open from 8:00 a.m. to 5:00 p.m. Monday through Friday.



Photo: CROS Ministries

Help Finding Food

United Way of Palm Beach County Food Finder Map

The [Palm Beach County Food Finder](#) was created in response to COVID-19 in order to connect individuals seeking food resources to sites near them in a quick and accessible way. United Way of Palm Beach County will update this resource weekly. If you would like to include your organization's resources on the map, please fill out this [Food Finder Interest Form](#). The map features different types of food resources, including:

- *Meals for Children 18 and Under*
- *Food Pantries:* These sites offer groceries such as canned goods, produce, and protein products.
- *Soup Kitchens:* These sites offer hot meals for individuals to take with them.
- *Family Take Out Meals:* These sites offer drive through hot meals for everyone in the car.
- *Affordable Produce:* These sites offer affordable produce boxes.

Palm Beach County Interactive Map

Palm Beach County has also made an interactive map available [here](#).

SNAP Benefits Available at PBC Library Locations

The Palm Beach County Library System is partnering with the Palm Beach County Food Bank to offer assistance with Supplement Nutrition Assistance Program (SNAP) benefits. Sign-up is available by appointment at PBC Library locations. Please see the updated schedule below or online [here](#).

Applicants must call to schedule an appointment at the following locations:

Mondays, 10 a.m. - 4 p.m.

Greenacres Branch - 3750 Jog Road, Greenacres 33467

Contact: Benefits Specialist Mario Mendez, 561-345-5085 (English/Spanish/Q'anjob'al)

Mondays, 10 a.m. - 4 p.m.

Jupiter Branch - 705 Military Trail, Jupiter 33458

Contact: Benefits Specialist Gustavo Amador, 561-329-5931 (English/Spanish)

Tuesdays, 10 a.m. - 4 p.m.

Hagen Ranch Road Branch - 14350 Hagen Ranch Road, Delray Beach 33446

Contact: Benefits Specialist James Vil, 561-894-7500 (English/Creole)

1st and 3rd Wednesdays, 10 a.m. - 4 p.m.

Glades Road Branch - 20701 95th Avenue South, Boca Raton 33434

Contact: Benefits Specialist Riquet Lucien, 561-482-4554 (English/Creole)

Wednesdays, 10 a.m. - 4 p.m.

West Boynton Branch - 9451 Jog Road, Boynton Beach 33437

Contact: Benefits Specialist James Vil, 561-734-5556 (English/Creole)

1st and 3rd Thursdays, 10 a.m. - 4 p.m.

Okeechobee Boulevard Branch - 5689 Okeechobee Boulevard, West Palm Beach 33417

Contact: Benefits Specialist Riquet Lucien, 561-233-1880 (English/Creole)

2nd and 4th Thursdays, 10 a.m. - 4 p.m.

Royal Palm Beach Branch - 500 Civic Center Way, Royal Palm Beach 33411

Contact: Benefits Specialist Riquet Lucien, 561-790-6030 (English/Creole)

Fridays, 10 a.m. - 4 p.m.

Main Library - 3650 Summit Boulevard, West Palm Beach 33406

Contact: Benefits Specialist Mario Mendez, 561-345-5085 (English/Spanish/Q'anjob'al)

Due to COVID-19:

- Appointments will be made one client per hour.
- The required Department of Children and Families Food Stamp interviews will be completed on site, and interaction will be minimal, brief and in accordance with the six-foot social distancing guidelines. Benefit specialists will follow up over the phone if needed.
- Clients must wear face masks when inside the library.
- All clients are expected to arrive on time for their scheduled appointments, not before or after.

Clients who are sick should not book appointments.

Individuals and families applying for SNAP can also email the Palm Beach County Food Bank at Benefits@pbccfoodbank.org or call 561-670-2518, extension 312 to schedule appointments or ask questions.

Delray Beach Food Assistance

Food assistance programs located specifically in Delray Beach can be found by [clicking here](#).

Feeding South Florida

"Drive-thru" style grocery pick up in Palm Beach, Broward, and Miami-Dade Counties. For the .pdf of the complete list, click [here](#)

Healthy Mothers Healthy Babies

The Basics for Babies Program offers formula, baby food, and diapers for children ages birth-3 to families in Palm Beach County. For more information, call (561) 623-2800 or email: pantry@hmhbpbpc.org

Hospitality Helping Hands

Hospitality Helping Hands distributes groceries, pet food, and diapers on Saturdays at the Port of Palm Beach in Riviera Beach. More info available on their Facebook page [here](#) and at www.hospitalityhelpinghands.org.

Palm Beach County Food Bank

The Palm Beach County Food Bank supports close to 200 partner agencies that provide food to our neighbors in need. Partner agencies are food pantries, soup kitchens, residential facilities, and other social services organizations that are located throughout Palm Beach County. <https://www.pbcfoodbank.org/find-food> or dial 211.

School District Locations

Free food distribution is available at 133 schools. For more information on locations and dates/times, click [here](#).



***UPDATE* SUMMER CAMP SCHOLARSHIP APPLICATION EXTENDED TO 5/7**

The Palm Beach County Youth Services Department has extended the parent application period for summer camp scholarships to May 7. The Summer Camp Scholarship Program offers eligible children, ages 5-14 and special populations up to age 17, a full scholarship to day camp for the entire summer. The scholarship includes all tuition and fees for children residing in families with income at or below 150% of Federal Poverty Guidelines. Parents may choose from participating camps in Palm Beach County. Click [here](#) to learn more and to apply.

Nonprofit Info

Our thanks to [Florida Nonprofit Alliance](#) for sharing many of the updates below.

PPP LOAN FORGIVENESS APPLICATION FORMS

There are now three different forgiveness application forms for Paycheck Protection Program (PPP) loans, each with its own set of instructions. Nonprofit organizations are advised to look at the criteria for each to ensure they use the form best applicable to their circumstances. Information and links provided by America's SBDC can be found [here](#). A fact sheet by the Small Business Administration is available [here](#).

***REMINDER* PAYCHECK PROTECTION PROGRAM (PPP) APPLICATION DEADLINE EXTENDED**

President Biden signed the [PPP Extension Act, H.R. 1799](#), on Tuesday. Nonprofits and other eligible borrowers now have until **May 31** to submit their PPP applications, although the money may run out sooner.

A link the US Treasury page can be found [here](#) and Small Business Administration resources are available [here](#).

***NEW* PAID LEAVE TAX CREDITS**

The IRS issued [Fact Sheet 2021-09](#) this week explaining that under the American Rescue Plan Act, employers are entitled to refundable payroll tax credits for providing paid leave to employees who take time off related to COVID-19 vaccinations. The tax credits are available to eligible employers that pay sick and family leave for leave from April 1, 2021, through September 30, 2021. The Fact Sheet provides helpful tips about which employers are eligible, the leave for which the tax credits can be claimed, the amount of the credits and how they are calculated, and how to claim the credit.

***UPDATE* SHUTTERED VENUE OPERATORS GRANT PROGRAM PORTAL REOPENS TOMORROW, 4/24**

The [Shuttered Venue Operators Grant](#) (SVOG) program application process was slated to open April 8th. The [portal](#) crashed after opening earlier this month. As the time of publication, the portal has the following message posted: "We have completed rigorous testing and the Shuttered Venue Operators Grant application portal will reopen on Saturday, April 24. Applicants may continue to register for a new account."

The League of American Orchestras provides highlights from a recent SBA webinar [here](#).

COBRA SUBSIDIES FOR NONPROFITS

The American Rescue Plan Act, which President Biden signed into law, includes a provision that helps employers – including nonprofits – that have to lay off staff due to COVID provide health insurance premiums under the Consolidated Omnibus Budget Reconciliation Act of 1985 ("COBRA"). The new law provides a [refundable tax credit for employers](#) that will subsidize the full cost of COBRA health plans from April 1, 2021 through September 30, 2021. The Internal Revenue Services is required to provide guidance on this new COBRA subsidy by April 10.

***UPDATE* ECONOMIC INJURY DISASTER LOAN (EIDL)**

EIDL loan limits have increased from \$150,000 to \$500,000 starting the week of April 6th. The SBA news release linked [here](#) states "this new relief builds on SBA's previous March 12, 2021 announcement that the agency would extend deferment periods for all disaster loans, including COVID-19 EIDLs, until 2022 to offer more time for businesses to build back."

***REMINDER* EMPLOYEE RETENTION TAX CREDIT**

One of the significant changes in the COVID-19 relief bill that Congress approved in December was the extension and expansion of the Employee Retention Tax Credit (ERTC). The ERTC is a refundable tax credit (translation: nonprofits are eligible for it) that organizations can take if:

1. They partially or fully shut down operations when pandemic restrictions went into place; or
2. They had a decline in revenue. For 2020, nonprofits must have had a 50% drop in revenue for any quarter compared to the same quarter in the previous year. For 2021, nonprofits can access the ERTC if they had a 20% drop in revenue.

Organizations that receive a Paycheck Protection Program (PPP) loan can now also claim ERTC as long as the credits are applied to payroll and operating expenses different from those covered by the PPP loan, and organizations can claim both through the extended December 31, 2021 deadline. Also, the ERTC is now a much larger tax credit, covering up to \$7,000 per employee per quarter. The National Council of Nonprofits has an analysis of the ways the ERTC could help nonprofits -[linked here](#).

Nonprofits First will host an online workshop on the Employee Retention Tax Credit on 4/28 at 2 pm, presented by Janet Scalzitti, CPA from Divine, Blalock, Martin & Sellari. This free workshop is brought to you by the Nonprofit Financial Management Network Group. Register [here](#).



***REMINDER* FOUNDATION CENTER (CANDID) INTRODUCES NEW WAY TO ACCESS ONLINE INFORMATION FOR FREE**

Access to the Foundation Directory Online (FDO) has been free and remote for a full 12 months. **As of March 25, 2021**, users have a new way to access information - the FDO Essential Day Pass, created exclusively for Funding Information Network partners like Nonprofits First.

The day pass works like this: you land on the FDO login page where you'll be asked to create an account, which you can use each time you log in. The day pass allows users to use FDO Essential remotely in a 24-hour window. There is a clock at the top of the screen that will tell users how much time remains in the pass. After the 24 hours, the clock will show the next date on which you can activate a new pass (every 30 days).

Since you are able to create individual accounts in FDO Essential, you will have access to the MyFDO features that were not previously available. You will be able to create dashboards and save searches and return to them each time you activate a new pass.

You can access FDO Essential here at the [link here](#).



Healthy Return to the Workplace FAQs

CLARIFICATION ON FFCRA LEAVE

The U.S. Department of Labor recently clarified that employers must grant FFCRA leave to employees who need individual full-day increments (rather than a continuous block) to care for their children whose schools are operating on an alternate day (or other hybrid-attendance) schedule. More information is available [here](#)

OSHA

OSHA is asking employers to investigate and record cases of COVID-19 that their employees acquired at work. In addition, OSHA has modified some of their language

around cloth face coverings, stressing the importance of the employer duty to maintain a safe and healthy workplace. More information is in the FAQs document [here](#).

Included on the resource page are additional best practice guides for re-opening places of businesses including Childcare Center-specific guides.

Visit the [COVID-19 resources page](#) and click *Healthy Return to the Workplace* Resources to access all the tools and download the templates.

***REMINDER* WEBINAR ON MANDATING VACCINES IN THE WORKPLACE**

On 4/27 at 12 pm, Vanessa Coe, Esq. from the Legal Aid Society of Palm Beach County will facilitate a workshop and Q & A with pertinent information on returning to work and vaccine mandates. Register for this free workshop hosted by Nonprofits First [here](#).

Community Guides

211 Website

Check out 211's website for updated information with geographic links and "quicklinks" for services in your community. <https://211palmbeach.org/coronavirus>

Florida Nonprofit Alliance Offers Families First Coronavirus Act Info

Florida Nonprofit Alliance in partnership with National Council of Nonprofits hosted a webinar on New Law on COVID-19, Paid Leave, and Back to School: What Nonprofits Employers Need to Know to Comply. A recording of the webinar can be found [here](#) and the full slide deck from the Department of Labor, Wage and Hour Division can be found [here](#).

Statewide guidelines and resources related to COVID-19 may be accessed here: <https://flnonprofits.org/page/COVID19Resources>



Counseling and Mental Health Support

211 Palm Beach and Treasure Coast

211 HelpLine is your Local Community HelpLine & Crisis Hotline. 211's highly trained staff are accredited by the National Suicide Prevention Lifeline. 211 provides crisis intervention, crisis support, assessment, and information and referrals to your local community resources and services. During times of crisis or for everyday needs, 211 is available 24/7 and is free, confidential and for people of all ages. Staff are available even if you are feeling overwhelmed and just want to talk.

Dial 2-1-1 or Text your zip code to 898211. Online Chat is available 10am-8pm daily at www.211palmbeach.org

211 staff also are the regional responders for the National Suicide Prevention Lifeline: 1-800-273-TALK (8255) and the Disaster Distress Helpline at 1-800-985-5990.

The Alliance for Eating Disorders Awareness

The Alliance is offering accessible services, virtually, for individuals who are/have experienced eating disorders, for their loved ones, and for community health providers. The Alliance's Psychological Services provides outpatient eating disorder therapy for South Floridians who are uninsured or underinsured for a low, sliding-scale fee. The Alliance also offers several free, weekly, therapist-led virtual support groups for adults experiencing/recovering from eating disorders, as well as for loved ones. The Alliance's findEDhelp, the nation's largest, free, and most inclusive database of eating disorder treatment professionals, is a great resource to locate all levels of specialized care. To find an eating disorder provider, visit www.findEDhelp.com, download the findEDhelp app in the iTunes or Google Play app stores, or contact 866-662-1235 to speak with a licensed therapist. For more information on The Alliance's services, click [here](#) or call 866-662-1235.

Alpert Jewish Family Service

Alpert Jewish Family Services is offering Free Virtual Support for the Community during the COVID-19 pandemic, including: Coping with our New Reality; Family Survivors of Suicide; Jewish Family Addiction Support Group; Women in High Conflict Relationships and more. Additional information including dates and times is available by clicking [here](#).

Catholic Charities Mental Health Counseling

Catholic Charities Counseling Program encourages anyone experiencing stress, anxiety, and fear due to the COVID-19 pandemic to call our toll free hotline number at 1-844-848-6777. They are offering video sessions in lieu of face-to-face meetings with their highly trained therapists. Fees may apply to follow up video sessions (not the initial

call), depending on an income-based sliding fee scale. Staff and counselors are bilingual - Spanish/English.

Telehealth Services for Children and Teens

Center for Child Counseling (CfCC) is providing counseling and support for children, teens, and families impacted by everyday challenges including those experiencing emotional or behavioral challenges related to the stress of COVID-19. Contact CfCC at 561-244-9499 ext. 2 for a free phone consultation. More information such as free, online parenting workshops may be found [here](#).

Center for Family Services

CFS is a nonprofit social service agency whose mission is to strengthen individuals and families through behavioral health services. Since 1961, CFS has been serving children, adults, and families in Palm Beach County through various affordable services, including counseling, recovery, treatment for abuse, training for parents, etc. Insurance is accepted, and there is a sliding fee for those without insurance. Please contact CFS at 561-616-1222 or go to the website www.ctrfam.org for more information.

Children's Home Society of Florida offers Free 24/7 Counseling

Right now, life is hard. Overwhelming. Exhausting. Lonely - even if you have houseful of kids. But you are not alone - and you don't have to go through this alone. Day or night, you have a listening ear and compassionate guidance with a caring counselor through [Children's Home Society of Florida's Family Support Warm Line](#). It's completely free. Completely confidential. And available around the clock, 24/7.

Call or text 1-888-733-6303, or visit www.chsfl.org/support.

Faulk Center for Counseling Serving Clients through Telehealth

During COVID-19, the Faulk Center continues to serve our community with free and low-cost mental health services, including individual, couples, and family counseling, group counseling for children, teens, and adult, and support groups. Call 561-483-5300 between 9 am - 5 pm to schedule a telehealth intake appointment. New clients welcome.

PBC Youth Services Provides Free Mental Health Services to Glades Residents

Mental health services provided by Palm Beach County Youth Services Department's Youth and Family Counseling (YFC) program are available at no charge for Palm Beach County residents in the Glades area with youth ages 0-22.

Office hours are Monday through Thursday, 7:30 am -6 pm Telemental health services are offered in English, Spanish, French and Creole via Zoom Video. To schedule an

appointment, please email YSD-YFC-WestAppt@pbcgov.org or call the YFC West County Office (Belle Glade) at 561-922-1233.

For a full list of health services provide by Palm Beach County Youth Services Department's Residential Treatment and Family Counseling (RTFC) Division, please visit their [website](#).



Transportation

Palm Tran Reminders

- Palm Tran passengers will now board and exit through the back doors.
- Palm Tran began collecting fares on all services starting August 16, 2020.
- A mask or facial covering is required to ride Palm Tran.
- The number onboard is limited to no more than 20 passengers on fixed-route buses.
- Starting Sunday, November 15th, Palm Tran Connection only allows reservation bookings 3-days in advance, not 7-days in advance.

Palm Tran COVID-19 related updates can be found [here](#)

The Palm Tran call center (561) 841-4BUS (4287) is operating from 8:00 a.m. to 5:00 p.m. Many trip planning functions may be done through the Palm Tran app and on palmtran.org.

Brightline

Train service is suspended until further notice.

Tri-Rail

Tri-Rail trains are running at 92% of their normal 50 weekday/30 weekend train service. The only trains not included in the schedule are P609, P622, P629, P644 on weekdays, and P664, P669 on weekends. Trains will mostly consist of 3-car sets but the added train options can continue to help with social distancing. Facial coverings will continue to be strictly enforced onboard trains and passengers are repeatedly reminded of safety measures per CDC guidelines. Hand sanitizer stations have been installed in stations and on trains.

For the most updated information on Tri-Rail service, please call 1-800-TRI-RAIL (874-7245), visit www.tri-rail.com, or follow Tri-Rail's Facebook and Twitter pages.

Jury Duty

Palm Beach Courts resumed jury duty selection in October 2020.

Request forms for supplemental excusal or postponement related to COVID-19 are located [here](#).

Those with questions regarding jury service can call 561-355-2930 or visit the Clerk and Comptroller Jury Duty homepage [here](#).

Individuals with questions related to the coronavirus should call the Florida Department of Health's Coronavirus Call Center at 1-866-779-6121 which is available 24 hours a day, seven days a week or email COVID-19@flhealth.gov. They can also visit <http://pbchd.org> for the latest health information. Visit the Centers for Disease Control and Prevention.

For previously shared COVID-19 related resources please visit the [Nonprofits First website](#) and click on COVID-19 Information, Nonprofits Needs Survey, & Healthy Return to the Workplace Resources in the middle of the page. Please send us information that you would like us to share with our community.



Sincerely,

Jessica Cecere
Chief Executive Officer
